

CEU info needed for PNWS Rates Workshop

- Exact Event Title: Setting Effective Rates & Accessing Funding
- Date of Training: 10/26/2020-10/27/2020
- Time of Training: 8AM-11AM both days PDT
- Type of Event: Virtual Workshop
- Location (City/State) for CE Credit filing: OR
- **Description:** This workshop is part of a special workshop series made possible through the collaboration of the American Water Works Association (AWWA), the US Department of Agriculture (USDA), and the Partnership for Safe Water. Workshop participants will learn how to assess revenue requirements, identify the community's financial priorities, and build rates that fit your situation and objectives. All participants receive dedicated, follow-up technical assistance and helpful documents from AWWA.
- **Learning Objectives:**
 - Assessing Your System
 - Your Community Priorities
 - Identifying your core financial objectives, evaluating your customer base, and where to find information on your customers and your community
 - Building Rates that Fit Your Situation and Objectives
 - Overview of the AWWA Partnership for Safe Water Programs
 - How to conduct a self-assessment in order to optimize your operations
 - General Management/Administration, Finance, Asset Management, Source Water Protection and Distribution System Operations.
 - How to apply for low interest funding through the USDA.
- Moderator Name:
 - **Kyla Jacobsen** is the recently retired Utility Director from the City of Elgin (IL). She has been in the water industry for over 35 years. She started as a bench chemist in the water quality laboratory, worked as the chief chemist in charge of water quality and eventually became the utility director in charge of drinking water, sewer collection and conveyance and stormwater. Kyla fulfilled many roles during her career at the utility and as a volunteer for the American Water Works Association (AWWA). She served as the chair of the IL Section AWWA, she served as a director on the board for the AWWA in Denver, and she has chaired many committees at the state level (Outreach, Water Utility Council, Diversity & Inclusion) as well as committees at the national level. She has served as a trainer for the IL Section AWWA for water operators for over 15 years. Kyla received her BS in Chemistry from Southern Illinois University, MS in Biochemistry from Northern Illinois University, and a MS in Environmental Engineering from Illinois Institute of Technology.
- **Instructor bio(s)** for anyone presenting:
 - **Diane Monahan** has been in the water/wastewater industry over 30 years. She attended Northern Michigan University before moving to Gillette, Wyoming where she has lived with her family for over 40 years. Her career foundation included positions as a wastewater plant operator, a private sector waste water/water operator for small systems, and as a technical advisor with Midwest Assistance Program (RCAP) providing expertise to small systems in IA, NE, SD, MT and WY. Diane then formed her own company, Water Connections, and co-founded another

(RATES), contracting with Region VIII EPA to complete sanitary surveys and provide technical experience within the Rocky Mountain Region. In 2006 she accepted the Water Services Manager position for the City of Gillette and remained in the position until retirement in January 2020. She maintains four WY DEQ operator licenses for Water, Distribution, Wastewater and Collection. Diane most recently served as a Board Member for the Rocky Mountain Section of American Water Works Association. She has been an instructor supporting operator training conferences for thirty years.

- Timed agenda: attached
- Cost for attendee: Free
- Number of credits awarded: 6
- Date request made for filing:
- Account code: 53002-0262